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Attorneys for Plaintiff, STEPHANIE PERUZZI

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CENTRAL DIST. OF CALIF.
LOS ANGELES

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

STEPHANIE PERUZZI

Plaintiff,

vs.

REAL TIME RESOLUTIONS, INC.; and DOES 1 to 10, inclusive,

Defendants.

CV12 07784

COMPLAINT AND DEMAND FOR JURY TRIAL

(Unlawful Debt Collection Practices)
Demand Does Not Exceed \$10,000

COMPLAINT AND DEMAND FOR JURY TRIAL

INTRODUCTION

1. This is an action for actual and statutory damages brought by Plaintiff,

STEPHANIE PERUZZI, an individual consumer, against Defendant, REAL TIME

RESOLUTIONS, INC., for violations of the Fair Debt Collection Practices Act, 15

U.S.C. § 1692 et seq. (hereinafter "FDCPA") and Rosenthal Fair Debt Collection

COMPLAINT AND DEMAND FOR JURY TRIAL

- 1 -

FMOx

Practices Act, California Civil Code § 1788 et seq. ("RFDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices.

JURISDICTION

2. Jurisdiction of this court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. §§ 1331, 1337 and 1367. Venue in this District is proper in that the Defendant transacts business here and Defendant's collection communications were received by Plaintiff here.

PARTIES

- 3. Plaintiff, STEPHANIE PERUZZI, is a natural person with a permanent residence in Los Angeles County. Plaintiff is a "consumer" as defined by the FDCPA, 15 U.S.C. § 1692a(3) and is a "debtor" as defined by Cal. Civ. Code § 1788.2(h).
- 4. Upon information and belief the Defendant, REAL TIME RESOLUTIONS, INC., is a company engaged in the business of collecting debt in this state and in several other states, with its principal place of business located in Dallas, Texas. The principal purpose of Defendant is the collection of debts in this state and several other states, and Defendant regularly attempts to collect debts alleged to be due another.

1 2 3

 5. Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant regularly attempts to collect consumer debts alleged to be due to another. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C. § 1692a(6), and RFDCPA, Cal. Civ. Code § 1788.2(c).

FACTUAL ALLEGATIONS

- 6. Within one (1) year prior to the filing of this Complaint, Defendant attempted to collect an alleged debt from Plaintiff.
- 7. The debt Defendant is attempting to collect on is an alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family, or household purposes, whether or not such obligation has been reduced to judgment. As such, it qualifies as "debt," as defined by 15 U.S.C. § 1692a(5) and "consumer debt," as defined by Cal. Civ. Code § 1788.2(f).
- 8. Within one (1) year prior to the filing of this Complaint, Defendant, in connection with the collection of the alleged debt, began constantly and continuously contacting Plaintiff by telephone.
- 9. Defendant has hung-up before Plaintiff or Plaintiff's voicemail was able to answer on numerous occasions and thus failed to meaningfully disclose its identity.

or incomplete and that the third party now has correct or complete location information regarding the client

- (b) Defendant violated §1692c(a)(1) of the FDCPA by contacting a consumer in connection with the collection of any debt after 9 o'clock postmeridian, local time at the consumer's location; and
- (c) Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequences of which is to harass, oppress, or abuse any person in connection with the collection of an alleged debt; and
- (d) Defendant violated §1692d(5) of the FDCPA by causing Plaintiff's telephone to ring continuously with intent to annoy, abuse, or harass; and
- (e) Defendant violated §1692d(6) of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity; and
- (f) Defendant violated §1692f of the FDCPA by using unfair or unconscionable means in connection with the collection of an alleged debt.

SECOND CLAIM FOR RELIEF (Violation of the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code § 1788 et seq.)

- 17. Plaintiff repeats and re-alleges and incorporates by reference to the foregoing paragraphs.
- 18. Defendant violated the RFDCPA. Defendant's violations include, but are not limited to, the following:

- (a) Defendant violated Cal. Civ. Code § 1788.11b of the RFDCPA by placing telephone calls without disclosure of the caller's identity; and
- (b) Defendant violated Cal. Civ. Code § 1788.11d of the RFDCPA by causing a telephone to ring repeatedly or continuously to annoy the person called; and
- (c) Defendant violated Cal. Civ. Code § 1788.11e of the RFDCPA by communicating, by telephone or in person, with Plaintiff with such frequency as to be unreasonable and to constitute an harassment to the debtor under the circumstances; and
- (d) Defendant violated Cal. Civ. Code §1788.17 of the RFDCPA by failing to comply with § 1692 et seq. of the FDCPA, as noted above.
- 19. Defendant's acts as described above were done intentionally with the purpose of coercing Plaintiff to pay the alleged debt.
- 20. As a result of the foregoing violations of the FDCPA and RFDCPA, Defendant is liable to the Plaintiff, STEPHANIE PERUZZI, for actual damages, statutory damages, and costs and attorney fees.

PRAYER FOR RELIEF 1 WHEREFORE, Plaintiff respectfully requests that judgment be entered against 2 Defendant, REAL TIME RESOLUTIONS, INC., for the following: 3 4 Actual damages; A. 5 Statutory damages pursuant to 15 U.S.C. § 1692k and Cal. Civ. Code В. 6 § 1788.30; 7 Costs and reasonable attorney fees pursuant to 15 U.S.C. § 1692k and C. 8 Cal. Civ. Code § 1788.30; 9 Awarding Plaintiff any pre-judgment and post-judgment interest as D. 10 may be allowed under the law. 11 For such other and further relief as the Court may deem just and E. 12 proper. 13 14 DEMAND FOR JURY TRIAL 15 Please take notice that Plaintiff, STEPHANIE PERUZZI, demands trial by 16 jury in this action. 17 18 RESPECTFULLY SUBMITTED, 19 PRICE LAW GROUP APC 20 21 DATED: September 6, 2012 22 G. Thomas Martin, III 23 Attorney for Plaintiff 24

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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge John F. Walter and the assigned discovery Magistrate Judge is Fernando M. Olguin.

The case number on all documents filed with the Court should read as follows:

CV12- 7784 JFW (FMOx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge

NOTICE TO COUNSEL

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A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

filed	a copy of this notice must be ser	rved o	n all plaintiffs).		
Sub	sequent documents must be filed	at the	following location:		
χı	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012		Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516		Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501
Failu	re to file at the proper location will res	sult in y	our documents being returned to you.		

AO 440 (Rev. 12/09) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Central District of California

STEPHANIE PERUZZI		j. Hera
Plaintiff V.) CV12 0/64 JFW Civil Action No.	FMOX
REAL TIME RESOLUTIONS, INC.; and DOES 1 to 10, inclusive,))	
Defendant)	

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

REAL TIME RESOLUTIONS, INC. CT Corporation System 1200 South Pine Island Road Plantation, FL 33324

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney,

whose name and address are:

G. Thomas Martin, III, Esq. (SBN 218456)

PRICE LAW GROUP, APC 15760 Ventura Blvd., Suite 1100

Encino, CA 91436

T: (818) 907-2030; F: (866) 397-2030

tom@plglawfirm.com

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

1181

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

CIVIL COVER STILE!													
I (a) PLAINTIFFS (Check box if you are representing yourself □)					DEFENDANTS								
STEPHANIE PERUZZI				REAL TIME RESOLUTIONS, INC.; and DOES 1 to 10, inclusive,									
(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)					Attorneys (If Known)								
G. Thomas Martin, III (SBN 218456); PRICE LAW GROUP, APC 15760 Ventura Blvd., Suite 1100, Encino, CA 91436 T: 818-907-2030													
						ISHIP OF PRINCIPAL PARTIES - For Diversity Cases Only X in one box for plaintiff and one for defendant.)							
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CV12 07784

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

FOR OFFICE USE ONLY: Case Number:

CV-71 (05/08) CIVIL COVER SHEET Page 1 of 2

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has If yes, list case number(s):	this action been pre	viously filed in this court an	nd dismissed, remanded or closed? ♥No □ Yes						
VIII(b). RELATED CASES: Have If yes, list case number(s):	any cases been prev	riously filed in this court tha	at are related to the present case? 🗹 No 🖂 Yes						
□ B. C □ C. F	Arise from the same Call for determination for other reasons wo	or closely related transaction on of the same or substantiall ould entail substantial duplic	ons, happenings, or events; or ly related or similar questions of law and fact; or ration of labor if heard by different judges; or the and one of the factors identified above in a, b or c also is present.						
IX. VENUE: (When completing the	following information	on, use an additional sheet if	f necessary.)						
			if other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).						
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country						
Los Angeles									
(b) List the County in this District; C Check here if the government, its	California County or s agencies or emplo	utside of this District; State i yees is a named defendant.	if other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).						
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country						
			Texas						
Note: In land condemnation ca			if other than California; or Foreign Country, in which EACH claim arose. ved. California County outside of this District; State, if other than California; or Foreign Country						
County in this District:*			Cantornia County outside of this District, State, it office than Cantornia, of Pologia Country						
Los Angeles									
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us	dino, Riverside, V e the location of the	ontura, Santa Barbara, of	San Luis Obispo Counties						
X. SIGNATURE OF ATTORNEY (OR PRO PER):	JAM L	Date 09/06/2012						
Notice to Counsel/Parties: The	e CV-71 (JS-44) Ci	red by the Judicial Conference	rmation contained herein neither replace nor supplement the filing and service of pleadings ce of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed sting the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)						
Key to Statistical codes relating to So	cial Security Cases:								
Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action							
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))							
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)							
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))							
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))							
864	SSID	All claims for supplemen Act, as amended.	tal security income payments based upon disability filed under Title 16 of the Social Security						
865	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amende								